

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28th day of June 2018

C.G.No:81/2018-19/Tirupati Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

K.Venkatadri Goud
C/o Chenganna Goud
Kurapalli,
Gangavaram,
Chittoor -Dist

Complainant

AND

1. AE/O/Gangavaram
2. ADE/O/Palamaner
3. DE/R/Chittoor

Respondents

ORDER

1. Complainant Sri Venkatadri Goud S/o Chenganna Goud of Gangavaram , Chittoor –Dist has presented a complaint for replacement of his burnt out Transformer.
2. The Respondent No. 2 in his written submission has explained that the Distribution Transformer was replaced on 11.05.2018 with a healthy Distribution Transformer. The Respondent No.2 has also enclosed the complainant statement addressed to the Chairperson /CGRF stating that his grievance was resolved on 11.05.2018.
3. Since the grievance of the complainant is resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

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ESPATCHED
ATF

OK 2/7/19

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 28th day of June 2018.

Sd/- Sd/- Sd/- Sd/-
Member(Finance) Member(Technical) Independent Member Chairperson

Forwarded By Orders



Secretary to the Forum

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.
Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT.
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.
Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.